

Rules, Regulations, and Information for Glen Echo Resort

Welcome to Glen Echo Resort. The following information answers questions we are frequently asked by our guests. These guidelines also clarify conduct and expectations for our guests, so please read carefully. If you have any questions not covered here, we are more than happy to answer them for you.

The **convenience store** has a wide variety of groceries, dairy products, movie rentals, fishing supplies, and basic camping & RV supplies. In addition to supplies, we also have gasoline, diesel, and propane. And don't miss our soft serve ice cream!

Store hours:

High-season (May-September):

Daily: 7am to 8pm

Off-season (October-April):

Thursday - Friday: 11am to 7pm

Saturday & Sunday: 8am to 7pm

Monday - Wednesday: Closed

The **restaurant** has a large menu selection, and our wait and cook staff are always pleased to serve you and your appetite.

Restaurant hours:

High-season (May-September):

Daily: 7am to 8pm

Breakfast: 7am to 11am

Lunch/Dinner: 11am to 8pm

Off-season (October-April):

Thursday - Sunday: 8am to 7pm

Breakfast: 8am to 11am

Lunch/Dinner: 11am to 7pm

Monday - Wednesday: Closed

Lounge Hours:

High-season (May-September):

Daily: 1pm to close

Off-season (October-April):

Thursday - Sunday: 1pm to close

Check in time: 2pm

Check out time: 10am

These times must be observed unless previous arrangements are made in order for us to best serve our guests and to ensure that units are clean for incoming guests. Late checkouts without proper authorization may result in an additional charge.

Quiet hours: 10pm to 7am

This regulation is strictly enforced, so please be considerate to other guests. Those unable to follow these rules will be asked to leave immediately with no refund.

Please **register all guests** with the front desk.

Pets with responsible owners are **welcome** at Glen Echo.

The pet fee is \$10.00/day, for each animal.

- Clean up after your pet. **THAT INCLUDES ITS WASTE DEPOSITS!**
- Pets must be leashed and supervised at all times.
- Pets are not to be left unattended in cabin units at any time.
- Do not allow excessive barking.
- All guests are responsible for all damages: Appropriate damage charges will be charged to guest credit card.

If these rules are not followed, the owner and animal will be vacated from the area with no refunds.

The **speed limit** on the Glen Echo grounds is **10 mph**. This is in effect for the safety of our guests and their children, and for patrons of our store, restaurant, and lounge.

Guests are responsible for any **missing property** or **damages** to rented or common areas: Appropriate charges will be charged to guest credit card. Cabin furnishings are to remain in the cabin where they are found. This is especially important for groups renting multiple units.

The following will be furnished upon request:

- baby beds
- rollaway sleepers
- extra towels
- fresh linens

Dirty dishes left in units will result in a \$25.00 charge; this will be charged with no notification.

Please respect the grounds by not washing vehicles with Glen Echo towels and washcloths, or discarding cigarette butts on the ground, and please pick up after yourself when using the facilities.

Dumpsters are positioned in designated areas for your convenience. Please use these dumpsters for all of your trash. Do not deposit hot ashes in the receptacles.

Campfires are permitted, depending on local fire ban regulations. For fire ban information, please inquire at the front desk.

Cancellation policy:

All reservations cancelled two weeks in advanced will be honored with a \$5.00 processing fee. Cancellations occurring within two weeks of reservation date will be charged for one night unless cabin is rented in the interim.

****Management is not responsible for loss or damage to personal belongings, or for personal injuries. We reserve the right to refuse service to anyone, based on behavior, with no refund.**